GLIDING Registration and coffee - for all delegates 09.00 **Club Management Conference in Coote** Dave Latimer, Bill Brittain, Alison Randle & Paul Jessop troductions and welcome Who is here and how to get the most from the day Andy Perkins, BGA Chairman Treasurers, CFIs and Juniors will start the day in the main conference before leaving for their more specialised forum discussions after coffee. Dave Latimer, Chair, BGA Development Committee Technically, judicially & politically correct? - UK Gliding Airspace in 9.20 the 21st Century Neil Goudie, Chair, BGA Airspace Committee Treasurers, CFIs and Juniors will rejoin the main conference after tea. 9.30 BGA News - basis for today's discussions Pete Stratten, BGA Chief Executive 9.45 Valuing Our Training Mike Fox, BGA Training Standards Manager & Polly Whitehead YGC 10.30 The Women Gliding Project update from a group of women involved in various project areas Coffee in the coffee lounge 11.00 - 11.30 Coffee served in Cedar 11.00 - 11.30 Coffee in the Conservatory 11.00 - 11.30 Coffee served in Annerley 11.00 - 11.30 Treasurers' Forum 11.30 - 15.50 in Ismay CFI Forum 11.30 - 15.30 in Annerley Juniors Conference 11.30 - 17.00 in Cedar 11.30 GIVERS – using behavioural science to recruit and retain volunteers nore effectively Led by Mike Fox and Colin Sword Led by Matt Page and Pete Hibbard Led by John Birch and Stefan Bort Chantel Scherer, Director of Marketing, Communications & Member Engagement Sport & Recreation Alliance The modified instructor course Valuation of assets 12.20 Using volunteer stories and National Volunteers' Week Depreciation and replacement reserve policy Workshop: a framework for Junior Pilot Development Rachel Edwards, BGA Marketing Officer Debt financing - when to use it BGA training and safety videos Buying currency forward 12.30 Grant availability Instructor recruitment & retention Costing our services Lunch in The Terrace 12.30 - 13.45 Lunch in The Terrace 12.45 - 13.30 Lunch in The Terrace 13.00 - 14.00 13.45 Club slot - Taking a course approach Lunch in The Terrace 13.15 - 14.15 Nick Barnes, Chair, Dorset GC Workshop continued... IT systems 14.05 Positive responses to negativity Can we work on a collaborative basis? Alison Randle, BGA Development Officer & Mark Recht Deeside GC **Business performance statistics** 14.35 Sponsorship Strategy Project Junior & University schemes - making them work Simulator use Richard Brickwood, Member, BGA Executive Insurance - Do you have all the cover you need? 14.50 Glide Britain update CASC and Gift Aid - some guidelines Supervision forum Dave Latimer, Lead, Glide Britain Tea in the coffee lounge 15.00 - 15.20 15.00 Making Marketing Communications Work for Your Club Utilities charging clubs as business customers Ageing pilots Forum discussion Rachel Edwards, BGA Marketing Officer Information sharing PWMF & Ratings Team updates Tea in the Conservatory 15.30 - 16.00 Tea in the coffee lounge 15.30 - 16.00 Tea in Cedar 15.30 - 16.00 16.00 Club Capacity - is there a place for a waiting list? Alison Randle, BGA Development Officer Treasurers, CFIs and Juniors will rejoin the main conference in room Coote by 16.00 16.15 Safety Update Hugh Browning and Pete Stratten 16.45 Supporting Junior Gliding Matt Page & Peter Hibbard 17.15 Final comments and farewells Andy Perkins, BGA Chairman 17.30 Day ends